

Hygiene Concept

Skischool Zugspitze-Grainau

Information for all guests

In spite of this turbulent time the joy of skiing is possible!

Our main priority is to avoid infection, in the skischool office/rental, in the transfer bus, at the meeting point and also during the lessons on piste. For the safety of all, we as a skischool and a ski rental have to implement certain requirements. You can be assured that your health is our main objective.

What you need to know:

All **cancellations** due to Covid 19 will be **reimbursed**.

The **hygiene regulations** have to be adhered to (regularly hand washing and disinfection, masks and distancing). We have disinfection in the skischool office/-rental as well as at the meeting point.

Our **complete equipment** is **desinfected daily**.

Mask requirement is needed in the skischool office/-rental, transfer bus, at the meeting point as well as in the cable cars/lifts and waiting zones for all persons over 6 years. During skiing and boarding you may take off the masks.

All the children get Bibs before the course starts and keep them for the duration of the whole course. At the end of the course the Bibs should be given to the teacher. The name tags should be taken off by the parents.

Before the start of lessons our „**Hygiene- and Safety-Concept-Form of the skischool Zugspitze-Grainau**“ should be filled out and signed with the actual date and has to be given to the skischool office. In exceptional cases it can be given to the teacher.

People who were in a risk area in the last 14 days before beginning lessons must bring a negative Covid Test according to specifications of Robert-Koch-Institute. The test has to be done 48 hours before entering Germany from the risk area of 48 hours after entering Germany. Regarding this the skischool follows the requirements of the Robert- Koch-Institute.

Please avoid group building. In the skischool office/rental there is a limited amount of people allowed at the same time. Only one adult should accompany a child to avoid crowds. This also contributes to a stress-free procedure. The same applies to the meeting point.

Book your equipment and the lessons **online!** This guarantees a quick procedure in the office and you can pay already online.

If a teacher gets Covid-19 symptoms and cannot work, the lessons have to be cancelled or postponed. You will receive your money back for the cancellation.

Our **group lessons** will have no more than **8 persons**.

If there are too many participants for the closing race (usually Thursday), we have to cancel the race due to crowds.

If distancing and the hygiene regulations are not adhered to, our staff will remind you. If the guests do not follow the rules they will be told to leave. Participation in the lesson will be no longer possible. Then payment will not be reimbursed.

Actual information regarding all ski lifts you find under:

<https://zugspitze.de/Corona>

Looking forward to seeing you in our skischool.

James Murray and Team